Outcomes

84th Regular Session, Performance Reporting

Automated Budget and Evaluation System of Texas (ABEST)

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Agency code: 481

Agency name: Board of Professional Geoscientists

Type/Objective/Measure	2016 Target	2016 YTD	Percent of Annual Target	
1-1 APPLICATIONS				
1 LICENSEES WITH NO VIOLATION	99.00 %	99.00 %	100.00 %	94.05 - 103.95
2 % OF LICENSEES WHO RENEW ONLINE	87.00 %	87.00 %	100.00 %	82.65 - 91.35
the second secon				
2-1 DUE PROCESS FOR COMPLAINT ACTION				
1 % DISCIPLINARY ACTIONS	25.00 %	28.00 %	112.00 % *	23.75 - 26.25
Explanation of Variance: More P.G's were caught violating the rules				
3 RESOLUTION WITHIN 6 MONTHS	90.00 %	72.00 %	80.00 % *	85.50 - 94.50
Explanation of Variance: Target not met due to several respondents not re	esponding in a timely	manner		

^{*} Varies by 5% or more from target.

Efficiency/Output Measures

84th Regular Session, Performance Reporting

Automated Budget and Evaluation System of Texas (ABEST)

Agency: 481 Board of Professional Geoscientists

	2016	2016	2016	Percent of	
Type/Strategy/Measure	Target	Actual	YTD	Annual Target	
Output Measures					
1-1-1 APPLICATION REVIEW					
1 # OF NEW LICENSEES					
Quarter 1	70.00	14.00	14.00	20.00 % *	14.00 - 21.00
Explanation of Varia	ince:				
Quarter 2	70.00	21.00	35.00	50.00 %	31.50 - 38.50
Quarter 3	70.00	40.00	75.00	107.14 % *	49.00 - 56.00
Explanation of Varia	mce: TBPG is on target to reac	h this goal.			
Quarter 4	70.00	10.00	85.00	121.43 % *	66.50 - 73.50
	mce: TBPG has exceeded this	goal			
2-1-1 ENFORCEMENT					
1 COMPLAINTS RESOLVED					
Quarter 1	40.00	12.00	12.00	30.00 % *	8.00 - 12.00
Explanation of Varia	ance:				
Quarter 2	40.00	11.00	23.00	57.50 % *	18.00 - 22.00
Explanation of Varia	ance: TBPG is on track to achie	eve yearly target.			
Quarter 3	40.00	10.00	33.00	82.50 % *	28.00 - 32.00
Explanation of Varia	ance: TBPG is on target to mee	et this goal.			
Quarter 4	40.00	21.00	54.00	135.00 %	38.00 - 42.00
Explanation of Varia	ance: TBPG has become more	efficient in processing cases			
3 # OF COMPLIANCE ORDER	S ISSUED	2			
Quarter 1	500.00	141.00	141.00	28.20 %	100.00 - 150.00
Quarter 2	500.00	124.00	265.00	53.00 %	225.00 - 275.00
Quarter 3	500.00	120.00	385.00	77.00 %	350.00 - 400.00
Quarter 4	500.00	134.00	519.00	103.80 %	475.00 - 525.00

^{*} Varies by 5% or more from target.

Efficiency/Output Measures

84th Regular Session, Performance Reporting

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Agency: 481 Board of Professional Geoscientists

	2016	2016	2016	Percent of	
ype/Strategy/Measure	Target	Actual	YTD	Annual Target	
Output Measures					
4 # OF DISCIPLINARY ACTIO	ONS				
Quarter 1	13.00	1.00	1.00	7.69 % *	2.60 - 3.90
Explanation of Vari	ance: Due to non responses, nun	iber is below average.			
Quarter 2	13.00	7.00	8.00	61.54 % *	5.85 - 7.15
Explanation of Vari	ance: TBPG is on track to achiev	e yearly target.			
Quarter 3	13.00	1.00	9.00	69.23 % *	9.10 - 10.40
Explanation of Vari	ance: Target not met due to lack	of response to notice of viola	tions.		
Quarter 4	13.00	6.00	15.00	115.38 %	12.35 - 13.65
Explanation of Vari	ance: More P.G.'s were caught v	violating the rules			
		_			
Efficiency Measures					
1-1-1 APPLICATION REVIEW					
1 % NEW INDIV LICENSES IS	SSUED-10 DAYS				
Quarter 1	100.00 %	100.00 %	100.00 %	100.00 %	95.00 - 105.00
Quarter 2	100.00 %	100.00 %	100.00 %	100.00 %	95.00 - 105.00
Quarter 3	100.00 %	100.00 %	100.00 %	100.00 %	95.00 - 105.00
Quarter 4	100.00 %	100.00 %	100.00 %	100.00 %	95.00 - 105.00
2 % INDV LICENSE RENWLS	S ISSUED-7 DAYS				
Quarter 1	100.00 %	95.10 %	95.10 %	95.10 %	95.00 - 105.00
Quarter 2	100.00 %	95.09 %	95.12 %	95.12 %	95.00 - 105.00
Quarter 3	100.00 %	100.00 %	96.48 %	96.48 %	95.00 - 105.00
Quarter 4	100.00 %	99.01 %	97.00 %	97.00 %	95.00 - 105.00

^{*} Varies by 5% or more from target.

Etnciency/Output Measures

84th Regular Session, Performance Reporting Automated Budget and Evaluation System of Texas (ABEST)

Agency: 481 Board of Professional Geoscientists

Type/Strategy/Measure	2016 Target	2016 Actual	2016 YTD	Percent of Annual Target	
Efficiency Measures					
1 COMPLAINT RESOLU	TION				
Quarter 1	180.00	153.00	153.00	85.00 % *	171.00 - 189.00
Explanation of	f Variance: TBPG is below the expec	ted average at this time.			
Quarter 2	180.00	110.00	132.00	73.33 % *	171.00 - 189.00
Explanation of	f Variance: TBPG is below the expec	ted average at this time.			
Quarter 3	180.00	224.00	160.03	88.91 % *	171.00 - 189.00
Explanation of	Variance: Target not met this quarte	er due to delay in one case.			
Quarter 4	180.00	141.00	152.50	84.72 % *	171.00 - 189.00
Explanation of	Variance: TBPG has become more	efficient in processing cases			

^{*} Varies by 5% or more from target.

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84th Regular Session, Performance Reporting

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Agency code: 481

Agency name: Board of Professional Geoscientists

Explanation of Variance: More jurisdictional complaints were received this fiscal year

Type/Strategy/Measure	2016 Target	2016 YTD	Percent of Annual Target
Explanatory/Input Measures 1-1-1 APPLICATION REVIEW			
1 TOTAL # OF LICENSEES	4,700.00	4,223.00	89.85 % *
Explanation of Variance: License holder not needing their license are no longer renev	wing their license		
2-1-1 ENFORCEMENT			
1 JURISDICTIONAL COMPLAINTS	45.00	59.00	131.11 % *

^{*} Varies by 5% or more from target.

Performance Targets for Outcome Measures 84th Regular Session, Performance Reporting Automated Budget and Evaluation System of Texas (ABEST)

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Agency code: 481

Agency name: Board of Professional Geoscientists

Objective//Outcome		2016 Target
igo.	I-1 Percent of Licensees with No Recent Violations	
KEY	l Percent of Licensees with No Recent Violations	99.00 %
KEY	2 Percent of Licensees Who Renew Online	87.00 %
	2-1 Percent of Complaints Resulting in Disciplinary Action	
KEY	l Percent of Complaints Resulting in Disciplinary Action	25.00 %
KEY	3 Percent of Documented Complaints Resolved within Six Months	90.00 %

Performance Targets for Output, Efficiency and Explanatory Measures 84th Regular Session, Performance Reporting Automated Budget and Evaluation System of Texas (ABEST)

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Agency code: 481

Agency name: Board of Professional Geoscientists

Type/Stra	ategy/Measure	2016 Target
hand	Output Measures	
	1-1-1 Evaluate Applications and Ensure Proper Examination	
KEY	1 Number of New Licenses Issued to Individuals	70.00
	2-1-1 Investigate & Reach Final Resolution of Reported Violations	
KEY	1 Complaints Resolved	40.00
KEY	3 Number of Compliance Orders Issued	500.00
KEY	4 Number of Disciplinary Actions Taken	13.00
	Efficiency Measures	
	1-1-1 Evaluate Applications and Ensure Proper Examination	
KEY	1 Percentage of New Individual Licenses Issued within 10 Days	100.00 %
KEY	2 Percentage of Individual License Renewals Issued within 7 Days	100.00 %
	2-1-1 Investigate & Reach Final Resolution of Reported Violations	
KEY	1 Average Time for Complaint Resolution (Days)	180.00
	Explanatory/Input Measures	
	1-1-1 Evaluate Applications and Ensure Proper Examination	
KEY	1 Total Number of Individuals Licensed	4,700.00
	2-1-1 Investigate & Reach Final Resolution of Reported Violations	
KEY	1 Jurisdictional Complaints Received	45.00