

Efficiency/Output Measures
 84th Regular Session, Performance Reporting
 Automated Budget and Evaluation System of Texas (ABEST)

10/10/2017 10:39:55AM

Agency: 481 Board of Professional Geoscientists

Type/Strategy/Measure	2017 Target	2017 Actual	2017 YTD	Percent of Annual Target	
Output Measures					
<u>1-1-1 APPLICATION REVIEW</u>					
1 # OF NEW LICENSEES					
Quarter 1	70.00	37.00	37.00	52.86 % *	14.00 - 21.00
<u>Explanation of Variance:</u>	TBPG IS ON TARGET TO REACH THIS GOAL				
Quarter 2	70.00	9.00	46.00	65.71 % *	31.50 - 38.50
<u>Explanation of Variance:</u>	TBPG IS ON TARGET TO REACH GOAL				
Quarter 3	70.00	30.00	76.00	108.57 % *	49.00 - 56.00
<u>Explanation of Variance:</u>	TBPG is exceeding target due to more applicants being qualified for licensure				
Quarter 4	70.00	16.00	92.00	131.43 % *	66.50 - 73.50
<u>Explanation of Variance:</u>	TBPG exceeded its goal due to more applicants being qualified for a license				
<u>2-1-1 ENFORCEMENT</u>					
1 COMPLAINTS RESOLVED					
Quarter 1	40.00	25.00	25.00	62.50 % *	8.00 - 12.00
<u>Explanation of Variance:</u>	ON TARGET TO MEET THIS GOAL				
Quarter 2	40.00	19.00	44.00	110.00 % *	18.00 - 22.00
<u>Explanation of Variance:</u>	TARGET HAS BEEN EXCEEDED				
Quarter 3	40.00	21.00	65.00	162.50 % *	28.00 - 32.00
<u>Explanation of Variance:</u>	Target exceeded due to efficiency of complaint resolution process				
Quarter 4	40.00	12.00	77.00	192.50 % *	38.00 - 42.00
<u>Explanation of Variance:</u>	TBPG resolved more complaints that goal. Target exceeded for year.				

* Varies by 5% or more from target.

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Output Measures					
3 # OF COMPLIANCE ORDERS ISSUED					
Quarter 1	500.00	138.00	138.00	27.60 %	100.00 - 150.00
Quarter 2	500.00	173.00	311.00	62.20 % *	225.00 - 275.00
<u>Explanation of Variance:</u> TARGET HAS BEEN EXCEEDED					
Quarter 3	500.00	119.00	430.00	86.00 % *	350.00 - 400.00
<u>Explanation of Variance:</u> TBPG is on target to meet this goal					
Quarter 4	500.00	112.00	542.00	108.40 % *	475.00 - 525.00
<u>Explanation of Variance:</u> TBPG exceeded this goal due to more orders needing issuance.					
4 # OF DISCIPLINARY ACTIONS					
Quarter 1	13.00	5.00	5.00	38.46 % *	2.60 - 3.90
<u>Explanation of Variance:</u> ON TARGET TO MEET THIS GOAL					
Quarter 2	13.00	8.00	13.00	100.00 % *	5.85 - 7.15
<u>Explanation of Variance:</u> TARGET HAS BEEN EXCEEDED					
Quarter 3	13.00	6.00	19.00	146.15 % *	9.10 - 10.40
<u>Explanation of Variance:</u> Target not met due to six complaint cases at SOAH					
Quarter 4	13.00	6.00	25.00	192.31 % *	12.35 - 13.65
<u>Explanation of Variance:</u> More Board Orders were adopted due to more violations requiring disciplinary action.					

Efficiency Measures

1-1-1 APPLICATION REVIEW

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10/10/2017 10:39:55AM

Agency: 481 Board of Professional Geoscientists

Type/Strategy/Measure	2017 Target	2017 Actual	2017 YTD	Percent of Annual Target	
Efficiency Measures					
1 % NEW INDIV LICENSES ISSUED-10 DAYS					
Quarter 1	100.00 %	100.00 %	100.00 %	100.00 %	95.00 - 105.00
Quarter 2	100.00 %	100.00 %	100.00 %	100.00 %	95.00 - 105.00
Quarter 3	100.00 %	100.00 %	100.00 %	100.00 %	95.00 - 105.00
Quarter 4	100.00 %	100.00 %	100.00 %	100.00 %	95.00 - 105.00
2 % INDV LICENSE RENWLS ISSUED-7 DAYS					
Quarter 1	100.00 %	98.50 %	98.50 %	98.50 %	95.00 - 105.00
Quarter 2	100.00 %	95.00 %	96.52 %	96.52 %	95.00 - 105.00
Quarter 3	100.00 %	93.75 %	95.62 %	95.62 %	95.00 - 105.00
Quarter 4	100.00 %	89.00 %	93.78 %	93.78 % *	95.00 - 105.00
	<u>Explanation of Variance:</u> Renewals paid through interagency transactions took longer to process. TBPG is refining its procedures to minimize the time to renew these licenses.				
2-1-1 ENFORCEMENT					
1 COMPLAINT RESOLUTION					
Quarter 1	180.00	98.00	98.00	54.44 % *	171.00 - 189.00
	<u>Explanation of Variance:</u> ON TARGET TO MEET THIS GOAL				
Quarter 2	180.00	226.00	153.20	85.11 % *	171.00 - 189.00
	<u>Explanation of Variance:</u> Target no met due to two complaint cases				
Quarter 3	180.00	219.00	174.38	96.88 %	171.00 - 189.00
Quarter 4	180.00	379.00	206.00	114.44 % *	171.00 - 189.00
	<u>Explanation of Variance:</u> There was a delay due to 13 cases being referred to SOAH for hearing.				

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Explanatory Measures
 84th Regular Session, Performance Reporting
 Automated Budget and Evaluation System of Texas (ABEST)

10/10/2017 10:40:23AM

Agency code: 481

Agency name: **Board of Professional Geoscientists**

<u>Type/Strategy/Measure</u>	2017 Target	2017 YTD	Percent of Annual Target
Explanatory/Input Measures			
<u>1-1-1 APPLICATION REVIEW</u>			
1 TOTAL # OF LICENSEES	4,700.00	4,029.00	85.72 % *
<u>Explanation of Variance:</u> Licenseholders not needing their license are no longer renewing their license.			
<u>2-1-1 ENFORCEMENT</u>			
1 JURISDICTIONAL COMPLAINTS	45.00	62.00	137.78 % *
<u>Explanation of Variance:</u> All complaints received were jurisdictional.			

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