



TBPG Summer Newsletter - June 2022

From TBPG:

We are pleased to provide TBPG's Summer Newsletter and apologize for a slight delay in this hitting your in box. Our agency's scheduled move to a new office space (see next section below) was unexpectedly delayed and this has impacted some projects - including the release of this publication. Preparing for this move has been a major undertaking so I want to thank all of you, in advance, for your understanding and patience as we begin this journey. We are hoping for the best, but we also know that some things will not go as planned - yes, I have already found non-working electrical plugs! Please know that our highest priority is to ensure we minimize the impact to you, our customers, so we have great partners working hard to ensure our telephone, online systems, and office operations are restored as quickly as possible.



Rene D. Truan
Executive Director

Please remember, if you need to contact us between July 6-15, it would be best to email us at licensing@tbpg.texas.gov and we will respond as quickly as possible. Thank you and have a great summer!



UPDATE: The Texas Board of Professional Geoscientists

is MOVING!!

As previously announced, TBPG is moving to the new George H.W. Bush building in the Capitol Complex. Our physical move was scheduled for June but **is now scheduled for the week of July 11**. In preparation for this move, our computer servers will be moved on July 6th to be installed prior to our physical move. So, beginning July 6, TBPG will be unable to receive office calls or access licensing records BUT customer on-line access is expected to be restored the week of July 11th.

Emails will be answered as quickly as possible, but **please be patient during this time as there will be many issues out of our control until we are fully moved and operational in our new office which will be sometime the week of July 18th**.

Waiver available for Soil Science discipline!



CSSE Soil Science Examination Continuous Testing Available!

Please visit [Soil Science Society of America](#) for more information about the exams available.

Effective March 6th, 2022, applicants in the Soil Science Discipline will be able to apply for a waiver of the exam requirements. An applicant must meet Minimum Criteria of education and work experience to qualify. Please see our waiver policy for more details

[TBPG Waiver Policy](#)

THANK YOU!!

After a two year pause, special thanks and congratulations to TCEQ for hosting a very successful Environmental Trade Fair and Conference on May 10th and 11th in Austin. TBPG was proud to participate by providing an Ethics presentation for attendees as well as staffing a booth in the Exhibit Hall. TBPG staff was constantly busy providing information, answering questions, and meeting current and future licensees. Thank you to everyone who stopped by our booth - it was great putting faces to the names we see crossing our desks.



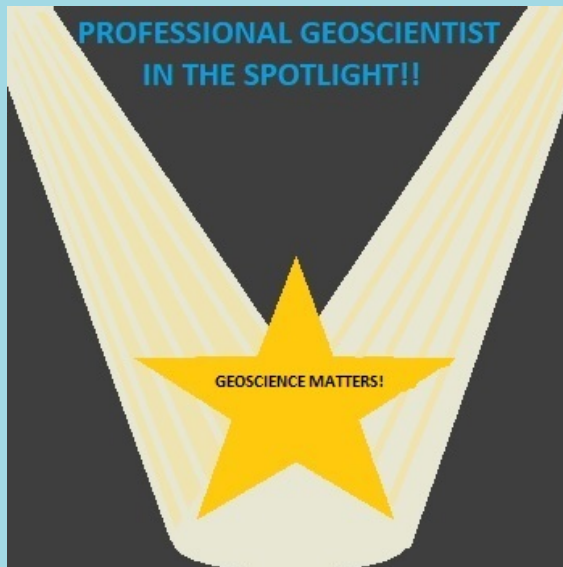
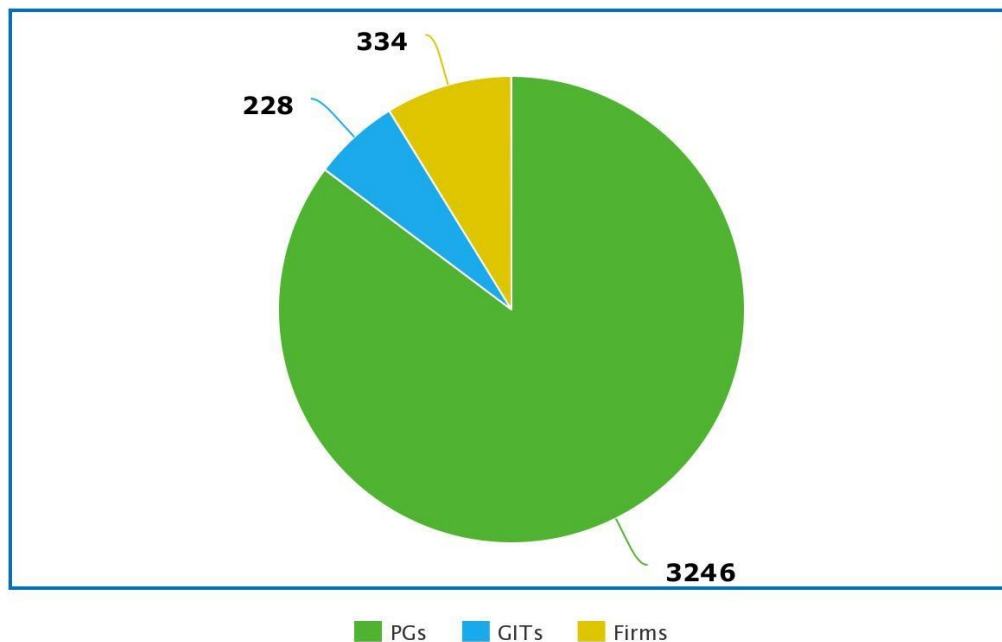
Opportunities to Volunteer

TBPG is seeking volunteers to serve as Subject Matter Experts on Workgroups and Advisory Committees. We recognize that our license holders can provide valuable input and guidance on various licensing and registration issues throughout the year.

This is a great opportunity to get involved and share your knowledge, experience and expertise with a minimal time requirement. If you are interested, please send a message to: volunteer@tbpge.texas.gov, and please include a current CV or resume and your area(s) of expertise so we can match you with future opportunities.

Thank you!

*CURRENT LICENSING, REGISTRATION,
AND CERTIFICATION NUMBERS AS OF 05/31/2022*



Are you, or do you know a licensed Professional Geoscientist with an interesting story? Is there a PG you think needs recognition for the valuable work they've done?

We are now taking submissions for "PG in the spotlight!"

TBPG plans to feature a PG in each Quarterly Newsletter to tell their story and encourage interest in the Geoscience field.

If you want to submit a story, please email it to: licensing@tbpg.texas.gov

ASBOG Examinations

Results from the March 2022 exam were mailed to all examinees on May 4th, 2022



March 2022 exam results:

FG Exam results: 57 passed out of 94 exams taken for a **60%** pass rate

PG exam results: 17 passed out of 25 exams taken for a **68%** pass rate

The next ASBOG examination will be held:

October 7, 2022

The deadline to submit your request to TBPG for the October exam is:

5:00 p.m. on **August 9, 2022**.

BREAKING NEWS: ASBOG ANNOUNCES UPCOMING MOVE TO COMPUTER
BASED TESTING!!!

TBPG is excited to announce that ASBOG® is converting from paper and pencil examinations for the Fundamentals of Geology (FG) and Practice of Geology (PG) examinations to a Computer Based Testing (CBT) model that will allow these examinations to be administered at various sites across the state. This move will drastically improve accessibility to the examinations as we anticipate over 45 testing locations in 24 cities across the state of Texas.

We expect this change to begin with the March 2023 examinations but TBPG is waiting on final details and we will share more information on our website as it becomes available.

For more information about the ASBOG examinations, please visit:

[Exam Information](#)



JUST A REMINDER!

Please be sure we have your most current contact information to make sure you have not missed any communication from us. You are able to double check or update your contact information via TBPG online licensing system at www.tbpg.state.tx.us and click "Online Services". Select "Online Licensing Services" to access your account or create an account. In addition, TBPG emails courtesy renewal reminder notices to our P.G. licensees, so check your spam folder. GIT and Firm courtesy reminders notices are mailed out via USPS at this time.

If you are having difficulties getting into your online account, please email us at: licensing@tbpg.texas.gov for assistance.

Customer Service Survey Results!

A **HUGE** thank you to everyone who helped us by completing our Customer Service Survey!

In our last newsletter, we explained that the Customer Service Survey is a key part of our two year Strategic Planning process. Our goal was to beat the 216 responses received in 2020 and we are excited to report that we tripled that number with 671 responses!

In evaluating the results of the survey, and excluding the responses of "not applicable", TBPG received very favorable feedback in all areas of customer service as shown below:

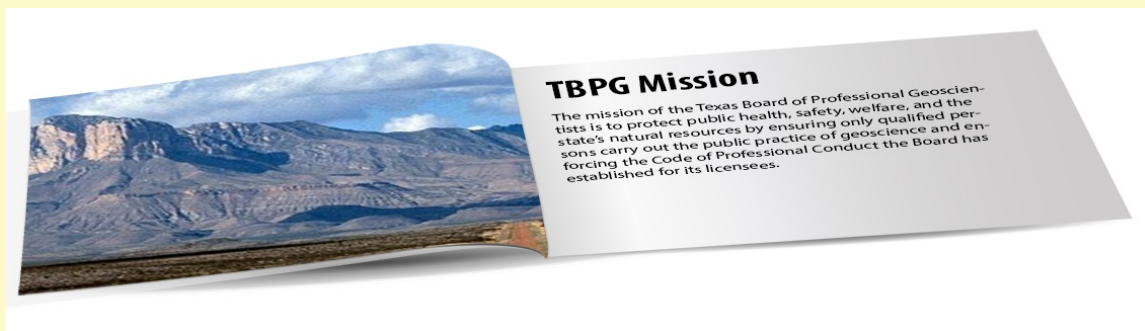
- 96% rated TBPG staff as courteous;
- 96% viewed positively the overall customer service;
- 94% rated TBPG staff as responsive;
- 96% viewed TBPG staff as knowledgeable;
- 93% viewed positively the online license renewal process;
- 91% viewed the information on the website as accurate;
- 92% viewed the TBPG Ethics video favorably.
- 95% rated favorably the accuracy of written materials;
- 78% viewed our Complaint process positively

Outcome Measures

92% of all customers expressed overall satisfaction with TBPG services
29% left comments

We also want to thank everyone who took the time to leave constructive comments about what we are doing well or what we can do better. The survey results, and your comments, are a key component to updating our strategies for improving business operations and customer service.

If you have any questions about the survey, please contact us at: licensing@tbpg.texas.gov



Now accepting photograph submissions!

The Texas Board of Professional Geoscientists is working to update our website and are looking for a new photograph to use as the header. It will be one of the first things people see when they go to our website. Above is our current header and we are searching for something new and who better to ask than our licensees.

If you have a spectacular photo you took on a geoscience trip or something you feel represents geoscience, please send it to us for consideration: licensing@tbpg.texas.gov
Landscape/horizontal only please.

Highlights from the April 29, 2022 Board Meeting

Requests For Waiver of Examination

The Application Review Committee considered 6 applications for waivers of the ASBOG licensing examinations and forwarded 6 to the full Board with recommendations. After review of the applications and TBPG's waiver policies, the Board approved the 6 requests.

Proposed Agreed Board Orders

Proposed Agreed Board Orders are disciplinary orders that are proposed by TBPG's Complaint Review Team and, subsequently, agreed to by the Respondent of a Complaint. 1 proposed order was on the agenda but was not presented for action by the Board.

Proposed Amendments

Proposed amendment to 22 TAC 851.22, regarding Waivers and Substitutions: Policy, Procedures, and Criteria.

The Board unanimously approved proposal of the amendment and posting to the Texas Register for public comment.

Adopted Amendments

Adoption of amendment to 22 TAC 851.158, regarding Complaint Procedures.
The Board unanimously adopted these amendments without changes, as posted in the Texas Register.

Upcoming TBPG Meetings Austin, Texas

August 10, 2022

Application Review and Continuing Education Committee

General Issues Committee

Financial Review and Strategic Planning Committee

Compliance and Enforcement Committee

August 11, 2022

TBPG Board Meeting

Meeting agendas will be available on the TBPG website at least one week prior to the meetings.

Agency Contact Information:

Subject	Information	Phone	E-mail
Complaints	File a complaint, Complaint inquiries	512 936-4408	compliance@tbpg.texas.gov
Continuing Education	CE Program, requirements, or audits.	512 936-4408	compliance@tbpg.texas.gov
Outreach	Outreach Opportunities	512 936-4401	volunteer@tbpg.texas.gov
Finance	Accounts Payable, Receivables, Purchasing, ITVs	512 936-4404	pparks@tbpg.texas.gov
Licensing	Renewals, applying for a license, token numbers, Exams or general questions.	512 936-4408	licensing@tbpg.texas.gov
Online assistance	Assistance with online license services	512 936-4408	licensinghelp@hpc.state.tx.us
Service Issues	Customer service issues	512 936-4408	licensing@tbpg.texas.gov

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