ACTUAL PERFORMANCE FOR OUTCOME MEASURES
481 - Board of Professional Geoscientists
Fiscal Year 2024
12/16/2024

Outcomes with Cover Page and Update Explanation
88th Regular Session, Performance Reporting
Automated Budget and Evaluation System of Texas (ABEST)

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Agency code: **481**   Agency name: **Board of Professional Geoscientists**

Type/Objective/Measure	2024 Target	2024 YTD	Percent of Annual Target		Target Range
1-1 APPLICATIONS					
1 LICENSEES WITH NO VIOLATION	95.00 %	99.00 %	104.21 %		
Prior YTD:					
2 % OF LICENSEES WHO RENEW ONLINE	87.00 %	93.57 %	107.55 %	*	
Explanation of Variance: Exceeded Target					
Prior YTD:					
2-1 DUE PROCESS FOR COMPLAINT ACTION					
1 % DISCIPLINARY ACTIONS	25.00 %	3.50 %	14.00 %	*	

Explanation of Variance: This reflects actions taken to the board for Board Orders. Majority of complaints were able to be resolved through administrative actions/corrections.

Prior YTD:

3 RESOLUTION WITHIN 6 MONTHS	90.00 %	94.00 %	104.44 %		

Prior YTD:

* Varies by 5% or more from target.

Agency: 481 Board of Professional Geoscientists

Type/Strategy/Measure	2024 Target	2024 Actual	2024 YTD	Percent of Annual Target	

Output Measures

1-1-1 APPLICATION REVIEW

1 # OF NEW LICENSEES

	2024 Target	2024 Actual	2024 YTD	Percent of Annual Target	
Quarter 1	85.00	44.00	44.00	51.76 % *	17.00 - 25.50

Explanation of Variance: Outside market factors impact total number of active licenses and recently expired/eligible to renew licenses. Due to personal/market factors, some licensees delay renewal. Total licenses managed including expired/eligible to renew is 4,644.

Quarter 2	85.00	24.00	68.00	80.00 % *	38.25 - 46.75

Explanation of Variance: Outside market factors impact total number of active licenses and recently expired/eligible to renew licenses. Due to personal/market factors, some licensees delay renewal. Total licenses managed at end of Q2, including expired/eligible to renew, is 4,660.

Quarter 3	85.00	54.00	122.00	143.53 % *	59.50 - 68.00

Explanation of Variance: Outside market factors impact total number of new, active, and recently expired/eligible to renew licenses. Due to personal/market factors, some licensees delay renewal. Total licenses managed at end of Q3, including expired/eligible to renew, is 4,664.

Quarter 4	85.00	26.00	148.00	174.12 % *	80.75 - 89.25

Explanation of Variance: Continued market demand for licensed geoscientists and the agency's outreach/education activities has resulted in a steady increase in new licenses.

2-1-1 ENFORCEMENT

1 COMPLAINTS RESOLVED

	2024 Target	2024 Actual	2024 YTD	Percent of Annual Target	
Quarter 1	40.00	6.00	6.00	15.00 % *	8.00 - 12.00

Explanation of Variance: On track to meet target.

Quarter 2	40.00	3.00	9.00	22.50 % *	18.00 - 22.00

Explanation of Variance: On track to meet target. A key staff vacancy during Q2 impacted performance.

Quarter 3	40.00	1.00	10.00	25.00 % *	28.00 - 32.00

Explanation of Variance: On track to close in on target during Q4. # of complaint referrals, a key staff vacancy and compliance/enforcement training for new staff impacted Q3 performance.

Quarter 4	40.00	16.00	26.00	65.00 % *	38.00 - 42.00

Explanation of Variance: As a result of filling our vacated compliance/enforcement position, Q4 saw an outstanding increase in complaints resolved compared to all previous quarters but not enough to catch up to the annual target. We are on track to exceed target in FY25.

* Varies by 5% or more from target.

Efficiency/Output Measures
88th Regular Session, Performance Reporting
Automated Budget and Evaluation System of Texas (ABEST)

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Agency: 481 Board of Professional Geoscientists

Type/Strategy/Measure	2024 Target	2024 Actual	2024 YTD	Percent of Annual Target	

Output Measures

2 # OF COMPLIANCE ORDERS ISSUED

	2024 Target	2024 Actual	2024 YTD	Percent of Annual Target	
Quarter 1	500.00	104.00	104.00	20.80 %	100.00 - 150.00
Quarter 2	500.00	3.00	107.00	21.40 % *	225.00 - 275.00

Explanation of Variance: Target is based on historical data/more active licenses; agency has increased outreach/education efforts to improve compliance with requirements and reduce administrative violations.

Quarter 3	500.00	75.00	182.00	36.40 % *	350.00 - 400.00

Explanation of Variance: Target is based on historical data/more active licenses; agency has increased outreach/education efforts to improve compliance with requirements and reduce administrative violations. Performance has improved over Q2 due to on-boarding of new team members.

Quarter 4	500.00	120.00	302.00	60.40 % *	475.00 - 525.00

Explanation of Variance: As a result of filling our vacated compliance/enforcement position, our Q4 performance far exceeded the previous 3 quarters but we could not achieve the challenging FY target. Current performance indicates we will be able to meet/exceed FY25 target.

3 # OF DISCIPLINARY ACTIONS

Quarter 1	10.00	0.00	0.00	0.00 % *	2.00 - 3.00

Explanation of Variance: Target is based on historical data and dependent on violations reported; as recommended by sunset review, the Board has delegated authority to allow staff to resolve certain violations through administrative actions.

Quarter 2	10.00	0.00	0.00	0.00 % *	4.50 - 5.50

Explanation of Variance: Target is based on historical data and dependent on violations reported; as recommended by sunset review, the Board has delegated authority to allow staff to resolve certain violations through administrative actions. A key staff vacancy during Q2 impacted performance.

Quarter 3	10.00	1.00	1.00	10.00 % *	7.00 - 8.00

Explanation of Variance: Target is based on historical data and dependent on violations reported/complaint referrals received; as recommended by sunset review, the Board has delegated authority to allow staff to resolve certain violations through administrative actions. A long-standing violation was resolved during SOAH process this quarter.

Quarter 4	10.00	1.00	2.00	20.00 % *	9.50 - 10.50

Explanation of Variance: Target is based on historical data and dependent on violations reported/complaint referrals received. As recommended by sunset review, the Board delegated authority to allow staff to resolve certain violations through administrative actions. Outreach/education to state agencies during Q3/Q4 regarding complaint submission has improved referrals.

* Varies by 5% or more from target.

Efficiency/Output Measures
88th Regular Session, Performance Reporting
Automated Budget and Evaluation System of Texas (ABEST)

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Agency: 481 Board of Professional Geoscientists

Type/Strategy/Measure	2024 Target	2024 Actual	2024 YTD	Percent of Annual Target	
Efficiency Measures					
1-1-1 APPLICATION REVIEW					
1 % NEW INDIV LICENSES ISSUED-10 DAYS					
Quarter 1	100.00 %	100.00 %	100.00 %	100.00 %	95.00 - 105.00
Quarter 2	100.00 %	100.00 %	100.00 %	100.00 %	95.00 - 105.00
Quarter 3	100.00 %	100.00 %	98.12 %	98.12 %	95.00 - 105.00
Quarter 4	100.00 %	100.00 %	100.00 %	100.00 %	95.00 - 105.00
2 % INDV LICENSE RENWLS ISSUED-7 DAYS					
Quarter 1	100.00 %	96.95 %	96.95 %	96.95 %	95.00 - 105.00
Quarter 2	100.00 %	95.56 %	96.25 %	96.25 %	95.00 - 105.00
Quarter 3	100.00 %	100.00 %	96.25 %	96.25 %	95.00 - 105.00
Quarter 4	100.00 %	96.86 %	97.34 %	97.34 %	95.00 - 105.00
2-1-1 ENFORCEMENT					
1 COMPLAINT RESOLUTION					
Quarter 1	180.00	20.00	20.00	11.11 % *	171.00 - 189.00
Explanation of Variance: Exceeded target.					
Quarter 2	180.00	15.00	17.50	9.72 % *	171.00 - 189.00
Explanation of Variance: Exceeded target.					
Quarter 3	180.00	411.00	214.25	119.03 % *	171.00 - 189.00
Explanation of Variance: TBPG resolved, through settlement negotiations, a long-standing contested case that was opened in April 2021 and had been referred to OAG/SOAH in June 2022. The length of time required to reach a resolution in this one case has greatly impacted our overall performance on this measure.					
Quarter 4	180.00	17.40	115.80	64.33 % *	171.00 - 189.00
Explanation of Variance: Target Exceeded					

* Varies by 5% or more from target.

ACTUAL PERFORMANCE FOR OUTPUT/EFFICIENCY MEASURES
481 - Board of Professional Geoscientists
Fiscal Year 2024
12/16/2024

Agency code: **481**   Agency name: **Board of Professional Geoscientists**

Type/Strategy/Measure	2024 Target	2024 Actual	2024 YTD	Percent of Annual Target	Target Range
Output Measures					
1-1-1 APPLICATION REVIEW					
1 # OF NEW LICENSEES					
Quarter 1	85.00	44.00	44.00	51.76 % *	17.00 - 25.50

Explanation of Variance: Outside market factors impact total number of active licenses and recently expired/eligible to renew licenses. Due to personal/market factors, some licensees delay renewal. Total licenses managed including expired/eligible to renew is 4,644.

Quarter 2	85.00	24.00	68.00	80.00 % *	38.25 - 46.75

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Quarter 3	85.00	54.00	122.00	143.53 % *	59.50 - 68.00

Explanation of Variance: Outside market factors impact total number of new, active, and recently expired/eligible to renew licenses. Due to personal/market factors, some licensees delay renewal. Total licenses managed at end of Q3, including expired/eligible to renew, is 4,664.

Quarter 4	85.00	26.00	148.00	174.12 % *	80.75 - 89.25

Explanation of Variance: Continued market demand for licensed geoscientists and the agency's outreach/education activities has resulted in a steady increase in new licenses.

2-1-1 ENFORCEMENT

1 COMPLAINTS RESOLVED

* Varies by 5% or more from target.

Agency code: **481**   Agency name: **Board of Professional Geoscientists**

Type/Strategy/Measure	2024 Target	2024 Actual	2024 YTD	Percent of Annual Target	Target Range
Output Measures					
1 COMPLAINTS RESOLVED					
Quarter 1	40.00	6.00	6.00	15.00 % *	8.00 - 12.00

  Explanation of Variance: On track to meet target.

Quarter 2	40.00	3.00	9.00	22.50 % *	18.00 - 22.00

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Quarter 4	40.00	16.00	26.00	65.00 % *	38.00 - 42.00

  Explanation of Variance: As a result of filling our vacated compliance/enforcement position, Q4 saw an outstanding increase in complaints resolved compared to all previous quarters but not enough to catch up to the annual target. We are on track to exceed target in FY25.

2 # OF COMPLIANCE ORDERS ISSUED					
Quarter 1	500.00	104.00	104.00	20.80 %	100.00 - 150.00

* Varies by 5% or more from target.

Agency code: **481**   Agency name: **Board of Professional Geoscientists**

Type/Strategy/Measure	2024 Target	2024 Actual	2024 YTD	Percent of Annual Target	Target Range

Output Measures

2 # OF COMPLIANCE ORDERS ISSUED

Quarter 2	500.00	3.00	107.00	21.40 % *	225.00 - 275.00

Explanation of Variance: Target is based on historical data/more active licenses; agency has increased outreach/education efforts to improve compliance with requirements and reduce administrative violations.

Quarter 3	500.00	75.00	182.00	36.40 % *	350.00 - 400.00

Explanation of Variance: Target is based on historical data/more active licenses; agency has increased outreach/education efforts to improve compliance with requirements and reduce administrative violations. Performance has improved over Q2 due to on-boarding of new team members.

Quarter 4	500.00	120.00	302.00	60.40 % *	475.00 - 525.00

Explanation of Variance: As a result of filling our vacated compliance/enforcement position, our Q4 performance far exceeded the previous 3 quarters but we could not achieve the challenging FY target. Current performance indicates we will be able to meet/exceed FY25 target.

3 # OF DISCIPLINARY ACTIONS

Quarter 1	10.00	0.00	0.00	0.00 % *	2.00 - 3.00

Explanation of Variance: Target is based on historical data and dependent on violations reported; as recommended by sunset review, the Board has delegated authority to allow staff to resolve certain violations through administrative actions.

* Varies by 5% or more from target.

Agency code: **481**   Agency name: **Board of Professional Geoscientists**

Type/Strategy/Measure	2024 Target	2024 Actual	2024 YTD	Percent of Annual Target	Target Range
Output Measures					
3 # OF DISCIPLINARY ACTIONS					
Quarter 2	10.00	0.00	0.00	0.00 % *	4.50 - 5.50

Explanation of Variance: Target is based on historical data and dependent on violations reported; as recommended by sunset review, the Board has delegated authority to allow staff to resolve certain violations through administrative actions. A key staff vacancy during Q2 impacted performance.

Quarter 3	10.00	1.00	1.00	10.00 % *	7.00 - 8.00

Explanation of Variance: Target is based on historical data and dependent on violations reported/complaint referrals received; as recommended by sunset review, the Board has delegated authority to allow staff to resolve certain violations through administrative actions. A long-standing violation was resolved during SOAH process this quarter.

Quarter 4	10.00	1.00	2.00	20.00 % *	9.50 - 10.50

Explanation of Variance: Target is based on historical data and dependent on violations reported/complaint referrals received. As recommended by sunset review, the Board delegated authority to allow staff to resolve certain violations through administrative actions. Outreach/education to state agencies during Q3/Q4 regarding complaint submission has improved referrals.

Efficiency Measures					
1-1-1 APPLICATION REVIEW					
1 % NEW INDIV LICENSES ISSUED-10 DAYS					
Quarter 1	100.00 %	100.00 %	100.00 %	100.00 %	95.00 - 105.00

* Varies by 5% or more from target.

Agency code: **481**   Agency name: **Board of Professional Geoscientists**

Type/Strategy/Measure	2024 Target	2024 Actual	2024 YTD	Percent of Annual Target	Target Range
Efficiency Measures					
1 % NEW INDIV LICENSES ISSUED-10 DAYS					
Quarter 2	100.00 %	100.00 %	100.00 %	100.00 %	95.00 - 105.00
Quarter 3	100.00 %	100.00 %	98.12 %	98.12 %	95.00 - 105.00
Quarter 4	100.00 %	100.00 %	100.00 %	100.00 %	95.00 - 105.00
2 % INDV LICENSE RENWLS ISSUED-7 DAYS					
Quarter 1	100.00 %	96.95 %	96.95 %	96.95 %	95.00 - 105.00
Quarter 2	100.00 %	95.56 %	96.25 %	96.25 %	95.00 - 105.00
Quarter 3	100.00 %	100.00 %	96.25 %	96.25 %	95.00 - 105.00
Quarter 4	100.00 %	96.86 %	97.34 %	97.34 %	95.00 - 105.00

2-1-1 ENFORCEMENT

* Varies by 5% or more from target.

Agency code: **481**   Agency name: **Board of Professional Geoscientists**

Type/Strategy/Measure	2024 Target	2024 Actual	2024 YTD	Percent of Annual Target	Target Range
Efficiency Measures					
1 COMPLAINT RESOLUTION					
Quarter 1	180.00	20.00	20.00	11.11 % *	171.00 - 189.00

Explanation of Variance: Exceeded target.

Quarter 2	180.00	15.00	17.50	9.72 % *	171.00 - 189.00

Explanation of Variance: Exceeded target.

Quarter 3	180.00	411.00	214.25	119.03 % *	171.00 - 189.00

Explanation of Variance: TBPG resolved, through settlement negotiations, a long-standing contested case that was opened in April 2021 and had been referred to OAG/SOAH in June 2022. The length of time required to reach a resolution in this one case has greatly impacted our overall performance on this measure.

Quarter 4	180.00	17.40	115.80	64.33 % *	171.00 - 189.00

Explanation of Variance: Target Exceeded

* Varies by 5% or more from target.

ACTUAL PERFORMANCE FOR EXPLANATORY MEASURES
481 - Board of Professional Geoscientists
Fiscal Year 2024
12/16/2024

Agency code: **481**   Agency name: **Board of Professional Geoscientists**

Type/Strategy/Measure	2024 Target	2024 YTD	Percent of Annual Target
Explanatory/Input Measures			
1-1-1 APPLICATION REVIEW			
1 TOTAL # OF LICENSEES			
	3,600.00	3,117.00	86.58 % *

Explanation of Variance: Outside market factors impact total active licenses. Total # is impacted by retirees/temporary license drops who do not renew because we currently do not offer an inactive or emeritus status license.

2-1-1 ENFORCEMENT			
1 JURISDICTIONAL COMPLAINTS			
	45.00	27.00	60.00 % *

Explanation of Variance: Amount reflects year to date but does not include private reprimands that the board has delegated to staff for administrative handling. As per TOC 1002.403, these could be considered board actions and may be counted moving forward. Our Agency has also increased outreach/educational efforts to improve license holder compliance with established standards/requirements which help to lower violations that may result in a complaint.

* Varies by 5% or more from target.

Performance Targets for Outcome Measures
88th Regular Session, Performance Reporting
Automated Budget and Evaluation System of Texas (ABEST)

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Agency code: **481**   Agency name: **Board of Professional Geoscientists**

Objective//Outcome	2024 Target
1-1 Percent of Licensees with No Recent Violations	
KEY 1 Percent of Licensees with No Recent Violations	95.00 %
KEY 2 Percent of Licensees Who Renew Online	87.00 %
2-1 Percent of Complaints Resulting in Disciplinary Action	
KEY 1 Percent of Complaints Resulting in Disciplinary Action	25.00 %
KEY 3 Percent of Documented Complaints Resolved within Six Months	90.00 %

Performance Targets for Output, Efficiency and Explanatory Measures
88th Regular Session, Performance Reporting
Automated Budget and Evaluation System of Texas (ABEST)

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Agency code: **481**   Agency name: **Board of Professional Geoscientists**

Type/Strategy/Measure	2024 Target
Output Measures	
1-1-1 Evaluate Applications and Ensure Proper Examination	
KEY 1 Number of New Licenses Issued to Individuals	85.00
2-1-1 Investigate & Reach Final Resolution of Reported Violations	
KEY 1 Complaints Resolved	40.00
KEY 2 Number of Compliance Orders Issued	500.00
KEY 3 Number of Disciplinary Actions Taken	10.00
Efficiency Measures	
1-1-1 Evaluate Applications and Ensure Proper Examination	
KEY 1 Percentage of New Individual Licenses Issued within 10 Days	100.00 %
KEY 2 Percentage of Individual License Renewals Issued within 7 Days	100.00 %
2-1-1 Investigate & Reach Final Resolution of Reported Violations	
KEY 1 Average Time for Complaint Resolution (Days)	180.00
Explanatory/Input Measures	
1-1-1 Evaluate Applications and Ensure Proper Examination	
KEY 1 Total Number of Individuals Licensed	3,600.00
2-1-1 Investigate & Reach Final Resolution of Reported Violations	
KEY 1 Jurisdictional Complaints Received	45.00